

Payment:

All prices are in Canadian dollars (CDN) and are subject to 13% HST. Our secure server will process Mastercard, Visa & American Express. Charges on your credit card statement will appear as **SecTor.ca**.

Cancellation / Refund Policy:

All cancellations and requests for refunds **MUST** be submitted via email to info@sector.ca, by the following dates:

- **By August 31, 2019:** Full refund minus a \$150 processing fee
- **September 1 to September 14, 2019:** 50% refund minus a \$150 processing fee
- **September 15, 2019 onwards:** No refund provided.

Telephone requests will not be honoured.

Refunds will be issued as either a credit to the credit card used for the original payment, or by cheque if the original payment contribution was received by cheque, money order, wire transfer or other means. If you have erroneously registered twice for the same event a full refund will be provided if you notify us within 30 days of the transaction.

Substitution Policy:

If you are unable to attend, you may provide a substitution to attend in your place. Substitutions are allowed with the written permission of the original registrant. A new payment will not be processed. If a change in credit card is required, it will no longer be treated as a substitution, but rather a new registrant. Substitutions **MUST** be submitted in writing by October 4, 2019. Only written requests via email will be accepted. Telephone requests will not be honoured.

Expo Attendees:

By registering for free access into the SecTor 2019 Expo, you are providing SecTor (Black Arts Illuminated Inc.) with permission to share your personal contact information with our sponsors so they may contact you for marketing purposes.

Pre-Conference Activities Attendees:

By registering for a pre-conference activity on Monday October 7 and Tuesday October 8, you are providing SecTor (Black Arts Illuminated Inc.) with permission to share your personal contact information with the trainer(s) hosting the training so they may contact you with respect to the course.

Video and Photography

SecTor periodically undertakes video recording and photography during the event, including recording all sessions. We strive to avoid publishing or sharing images or recordings that contain personally identifiable information. However, by entering the conference area, including ancillary areas such as the party venue, and by your presence, you consent to be photographed, filmed and/or otherwise recorded. Your entry constitutes your consent to such photography, filming and/or recording and to any use, in any and all media throughout the universe in perpetuity, of your appearance, voice and name for any purpose whatsoever in connection with the event.

You understand that all photography, filming and/or recording will be done in reliance on this consent given by you by entering this area.

If you do not agree to the foregoing, please do not enter the conference areas.

Badge and Lanyard Policy

Your badge and lanyard must be worn, and visible, at all times to gain access to SecTor. This includes entry to the expo, keynote hall, conference sessions, all pre-conference activities and our Networking Reception and Party at Steam Whistle Brewing.

By allowing sponsors to scan your badge you consent to sharing your contact information so they may contact you for marketing purposes.

For our full privacy statement, please [click here](#).

Code of Conduct:

We believe our community should be truly open for everyone. As such, we are committed to providing a friendly, safe and welcoming environment for all. Please read our Code of Conduct for more information.