

Payment:

All prices are in Canadian dollars (CDN) and are subject to 13% HST. Our secure server will process MasterCard, Visa and American Express. Charges on your credit card statement will appear as SecTor.ca.

Cancellation / Refund Policy:

All cancellations and requests for refunds MUST be submitted in writing via postal mail, email or fax by the following dates:

- By October 13, 2017 - Full refund minus a \$150 processing fee.
- By November 1, 2017 - 50% refund minus a \$150 processing fee.
- After November 1, 2017 - No refunds will be provided.

Telephone requests WILL NOT be honoured.

Refunds will be issued as either a credit to the credit card used for the original payment or by cheque if the original payment contribution was received by cheque, money order, wire transfer or other means. If you have erroneously registered twice for the same event a full refund will be provided if you notify us within 30 days of the transaction.

Substitution Policy:

If you are unable to attend, you may provide a substitution to attend in your place. Substitutions are allowed with the written permission of the original registrant. A new payment will not be processed. If a change in credit card is required, it will no longer be treated as a substitution, but rather a new registrant. Substitutions MUST be submitted in writing by November 10, 2017. Telephone requests WILL NOT be honoured. Postal mail and email requests only will be accepted.

Expo Only Attendees:

By registering for free access into the SecTor 2017 Expo, you are providing SecTor (Black Arts Illuminated Inc.), with permission to share your personal contact information with our Sponsors so they may contact you.



Pre-Conference and Training Day Attendees:

By registering for the training workshops on Monday November 13, 2017, you are providing SecTor (Black Arts Illuminated Inc.), with permission to share your personal contact information with the sponsor hosting the pre-conference activity or training so they may contact you.

For our full privacy statement, please click [here](#).