

**Payment:**

All prices are in Canadian dollars (CDN) and may be subject to locally applicable taxes. Our secure server will process Mastercard, Visa & American Express. Charges on your credit card statement will appear as INFORMATION TECH SECTOR.

**Cancellation / Refund Policy: Paid Conference Attendees**

**SecTor 2021 Attendees:** All cancellations and requests for refunds MUST be submitted via email to [sector@informa.ca](mailto:sector@informa.ca), by the following dates:

- By October 1, 2021: Full refund minus \$50 processing fee
- October 1, 2021 onwards: No refund provided

Telephone requests will not be honoured.

Refunds will be issued as either a credit to the credit card used for the original payment, or by cheque if the original payment contribution was received by cheque, money order, wire transfer or other means. If you have erroneously registered twice for the same event a full refund will be provided if you notify us within 30 days of the transaction.

**Two-Year Full Conference Pass Holders (SecTor 2020 Virtual + 2021):** No refunds can be provided, though substitutions are allowed. Substitutions for SecTor 2021 MUST submitted via email to [sector@informa.com](mailto:sector@informa.com) by October 1, 2021.

**Substitution Policy:**

If you are unable to attend, you may provide a substitution to attend in your place. Substitutions are allowed with the written permission of the original registrant. A new payment will not be processed. If a change in credit card is required, it will no longer be treated as a substitution, but rather a new registrant. Substitutions for SecTor 2021 MUST submitted via email to [sector@informa.com](mailto:sector@informa.com) by October 1, 2021. Only written requests via email will be accepted. Telephone requests will not be honoured.

**Expo Attendees:**

By registering for free access into the SecTor 2021 Expo, you are opting-in to provide SecTor (Informa Tech Canada, Inc) with permission to share your personal contact information with our sponsors so they may contact you for marketing purposes.

**Black Hat Trainings Attendees:**

By registering for Black Hat Trainings on October 30 to November 2, you are providing SecTor (Informa Tech Canada, Inc.) with permission to share your personal contact information with the instructor(s) hosting the training so they may contact you with respect to the course.

**SecTor Event Privacy Notice:**

Informa will use your personal information provided during the registration process to manage our events, specifically in the following ways:

**In-person Events**

When attending our in-person events, by allowing your badge to be scanned by an exhibitor or sponsor, you are providing the exhibitor or sponsor with your personal information and in doing so agree to the exhibitor or sponsor contacting you in the future about their products or services. You understand that you can opt-out of this contact at any time by contacting the exhibitor or sponsor. Badges cannot be read remotely and must be scanned before any details are shared with exhibitors and sponsors. You have the right to refuse badge scanning except when entering or exiting the event.

**Virtual Events**

When attending our virtual events if you enter or interact with a virtual exhibition booth your personal information will be shared with the exhibitor to allow them to engage with you both during and after the event. If you accept a connection/meeting invite, interact with sponsored content (e.g. attend live session, download or bookmark companies/content) then your full contact details will be shared directly with the sponsor or exhibitor and they may follow-up in line with your indication of interest in their products.

### **Video and Photography**

SecTor periodically undertakes video recording and photography during the event, including recording all sessions. We strive to avoid publishing or sharing images or recordings that contain personally identifiable information. However, by entering the conference area (either virtual or in-person), including ancillary areas such as the party venue, and by your presence, you consent to be photographed, filmed and/or otherwise recorded. Your entry constitutes your consent to such photography, filming and/or recording and to any use, in any and all media throughout the universe in perpetuity, of your appearance, voice and name for any purpose whatsoever in connection with the event.

You understand that all photography, filming and/or recording will be done in reliance on this consent given by you by entering this area.

If you do not agree to the foregoing, please do not enter the conference areas.

### **Badge and Lanyard Policy (In-Person)**

Your badge and lanyard must be worn, and visible, at all times during SecTor.

### **Code of Conduct:**

We believe our community should be truly open for everyone. As such, we are committed to providing a friendly, safe and welcoming environment for all. Please read our [Code of Conduct](#) for more information.