

Payment:

All prices are in Canadian dollars (CDN) and may be subject to locally applicable taxes. Our secure server will process Mastercard, Visa & American Express. Charges on your credit card statement will appear as INFORMA TECH SECTOR.

Cancellation / Refund Policy: Paid Conference Attendees

SecTor 2020 Attendees: All cancellations and requests for refunds MUST be submitted via email to info@sector.ca, by the following dates:

- By September 18, 2020: Full refund minus credit card processing fees
- September 18, 2020 onwards: No refund provided.

Telephone requests will not be honoured.

Two-Year Full Conference Pass Holders (SecTor 2020 Virtual and 2021 In-Person): All cancellations and requests for refunds MUST be submitted via email to info@sector.ca, by the following dates:

- By September 18, 2020: Full refund minus credit card processing fees
- September 18, 2020 onwards: No refund provided, though substitutions between conferences will be allowed (see Substitution Policy below).

If the organizers of SecTor are forced to cancel an event, anyone with a current paid registration may request a full refund for the portion of the registration fee applicable to SecTor 2021, minus credit card processing fees.

Refunds will be issued as either a credit to the credit card used for the original payment, or by cheque if the original payment contribution was received by cheque, money order, wire transfer or other means. If you have erroneously registered twice for the same event a full refund will be provided if you notify us within 30 days of the transaction.

Substitution Policy:

If you are unable to attend, you may provide a substitution to attend in your place. Substitutions are allowed with the written permission of the original registrant. A new payment will not be

processed. If a change in credit card is required, it will no longer be treated as a substitution, but rather a new registrant. Substitutions for SecTor 2020 MUST be submitted via email to info@sector.ca by September 19, 2020 and for SecTor 2021, by October 1, 2021. Only written requests via email will be accepted. Telephone requests will not be honoured.

Expo Attendees:

By registering for free access into the SecTor 2020 Expo, you are providing SecTor (Informa Tech Canada, Inc) with permission to share your personal contact information with our sponsors so they may contact you for marketing purposes.

Black Hat Trainings Attendees:

By registering for Black Hat Trainings on October 17-20, you are providing SecTor (Informa Tech Canada, Inc.) with permission to share your personal contact information with the instructor(s) hosting the training so they may contact you with respect to the course.

Virtual Attendance Policy

SecTor (and any third party platform provider acting on our behalf) will use your personal information during the registration process to host and manage this digital event and for analyzing visitor traffic with a view to improving the event experience for visitors.

Upon registration you may have chosen to withhold permission to share your data with third parties (i.e. sponsors & exhibitors), however when entering a virtual exhibition booth and/or a sponsored session/track/briefing or viewing/downloading sponsor/exhibitor resources, your personal information will be shared with the exhibitor or sponsor to allow them to engage with you and they may also follow-up and use your details for marketing purposes. If you accept a connection or meeting invite, then your full contact details will be shared directly with another attendee, sponsor or exhibitor and they may follow-up and use your details for marketing purposes.

Video and Photography

SecTor periodically undertakes video recording and photography during the event, including recording all sessions. We strive to avoid publishing or sharing images or recordings that contain personally identifiable information. However, by entering the conference area (either

virtual or in-person), including ancillary areas such as the party venue, and by your presence, you consent to be photographed, filmed and/or otherwise recorded. Your entry constitutes your consent to such photography, filming and/or recording and to any use, in any and all media throughout the universe in perpetuity, of your appearance, voice and name for any purpose whatsoever in connection with the event.

You understand that all photography, filming and/or recording will be done in reliance on this consent given by you by entering this area.

If you do not agree to the foregoing, please do not enter the conference areas.

Badge and Lanyard Policy (SecTor 2021)

Your badge and lanyard must be worn, and visible, at all times to gain access to SecTor. This includes entry to the expo, keynote hall, conference sessions, all Trainings & Summits and our Networking Reception and Party at Steam Whistle Brewing.

By allowing sponsors to scan your badge you consent to sharing your contact information so they may contact you for marketing purposes.

For our full privacy statement, please [click here](#).

Code of Conduct:

We believe our community should be truly open for everyone. As such, we are committed to providing a friendly, safe and welcoming environment for all. Please read our [Code of Conduct](#) for more information.